

Information on medicines supply for patients



Your local pharmacy is working hard to make sure you get the medicines you need, when you need them, but we – like many other pharmacies – sometimes experience difficulties in sourcing medicines.

This means the pharmacy does not have all or some of the medicine you need in stock today.

Why is my medicine not in stock?

Shortages of medicines can happen, for example,

- where medicines manufacturers have problems making or transporting medicines or their ingredients;
- where more people are suddenly prescribed a medicine, which uses up supply; or
- where there are pricing concerns about medicines

What is your pharmacist doing to help?

We will talk to you about what this means and some of the options available.

- We may be able to give you some of the medicines you need but not to fulfil all of your prescription just yet
- Making many phone calls to different suppliers to try to find the medicine you need
- Liaising with your GP to find suitable alternative medicines
- Seeing if stock may be available in other local pharmacies

What can patients do to help?

- Order any medicines that you need from us in good time (but no more than seven days before it is due)
- Only order medicines that you need and do not stockpile as this could lead to medicine shortages for others

The health and well-being of patients remains our first priority and we will do our utmost to try to provide your prescription medicines in as timely a manner as possible.