

## Chase Travel Support Number | How to Contact Customer Service

Learn how to contact Chase Travel support for flight bookings, reservation changes, cancellations, and Ultimate Rewards® travel. Find the correct support option for your booking.

**Chase Travel Assistance: How to Contact Customer Support for Your Booking  
1-844-386-9754**

### Chase Travel Support Number | How to Contact Customer Service

If you've booked a trip through Chase Travel or plan to use your Chase credit card for your next vacation, knowing how to reach the right customer support team can make your travel experience much smoother. Whether you need assistance with a flight reservation, hotel booking, rental car, cancellation request, or Ultimate Rewards® redemption, Chase Travel provides multiple support options to help eligible cardholders manage their trips.

This guide explains how to contact Chase Travel customer service, the types of travel assistance available, and answers the most frequently asked questions about booking and managing travel through the Chase Travel platform.

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### What Is Chase Travel?

Chase Travel is the travel booking platform available to eligible Chase credit cardholders. It allows customers to search, compare, and book travel using their Chase credit card, Ultimate Rewards® points, or a combination of points and cash.

Through Chase Travel, you can book:

- Flights
- Hotels
- Vacation rentals
- Rental cars
- Cruises
- Vacation packages
- Tours and activities

Depending on your Chase card, you may also receive travel benefits, promotional offers, or bonus rewards on eligible purchases.

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## **How to Contact Chase Travel Customer Service**

The correct customer service option depends on how your reservation was booked and which Chase credit card you used. Chase recommends using the contact information included in your booking confirmation or signing in to your Chase account to access booking-specific support.

You can also get help through:

- The Chase website
- The Chase Mobile® app
- Secure online messages
- The "My Trips" section of your Chase account

These channels allow you to review reservations, check travel details, and, for eligible bookings, request changes or cancellations.

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## **When Should You Contact Chase Travel Support?**

You may need customer support if you want to:

- Book a new flight
- Modify an existing reservation
- Cancel a hotel booking
- Check refund eligibility
- Redeem Ultimate Rewards® points
- Update traveler information
- Review itinerary changes
- Resolve booking issues
- Confirm travel details
- Ask about travel credits

Having your booking confirmation and travel details available can help speed up the process.

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## **Booking Flights Through Chase Travel**

Eligible Chase cardholders can search and book flights directly through the Chase Travel platform.

The booking process typically includes:

1. Signing in to your Chase account.
2. Accessing Chase Travel.
3. Searching for flights by destination and travel dates.
4. Comparing available airlines and fares.
5. Selecting your preferred itinerary.
6. Paying with your Chase card, Ultimate Rewards® points, or a combination of both.
7. Receiving your booking confirmation by email.

Many travelers appreciate the ability to compare multiple airlines and use rewards in a single booking process.

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### **Using Ultimate Rewards® Points for Travel**

One of the most popular features of Chase Travel is the ability to redeem Ultimate Rewards® points.

Eligible cardholders may use points toward:

- Domestic flights
- International airfare
- Hotels
- Rental cars
- Cruises
- Vacation packages
- Activities

Depending on your Chase credit card, you may also have the option to combine points with cash if you don't have enough points to cover the full cost of your trip.

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### **Managing Your Travel Reservation**

After completing your booking, you can usually manage your reservation through your Chase account.

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Depending on the airline or travel provider, you may be able to:

- View your itinerary
- Update contact information
- Check booking status
- Review cancellation options
- Download your confirmation
- Access your airline confirmation code

Some changes are subject to the airline's fare rules or the hotel's cancellation policy.

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### **Can You Change or Cancel a Booking?**

Many Chase Travel bookings can be changed or canceled, but eligibility depends on the airline, hotel, or other travel provider.

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Factors that may affect your options include:

- Ticket type
- Fare rules
- Supplier policies
- Cancellation deadlines
- Refund eligibility

If your itinerary is affected by an airline schedule change or other travel disruption, review the options available through your Chase account or contact the appropriate support team.

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### **Tips Before Contacting Customer Service**

To make your support experience more efficient:

- Keep your confirmation email available.
- Have your itinerary number ready.
- Know the travel dates and passenger names.
- Review the supplier's cancellation policy.
- Check whether your booking can be managed online before calling.

Preparing this information in advance can help resolve your request more quickly.

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### **Benefits of Booking Through Chase Travel**

Booking through Chase Travel may provide several advantages, including:

- Convenient online booking
- Ultimate Rewards® point redemption
- Flexible payment with points and cash
- Access to flights, hotels, rental cars, and more

- Travel management within your Chase account
- Potential rewards on eligible purchases

Benefits and redemption values vary depending on your Chase credit card and the current program terms.

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## **Frequently Asked Questions**

### **How do I contact Chase Travel customer service?**

The appropriate contact option depends on your reservation and the Chase card used for the booking. You can find the correct support information in your booking confirmation or by signing in to your Chase account.

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### **Can I book flights through Chase Travel?**

Yes. Eligible Chase cardholders can search and book domestic and international flights through the Chase Travel platform using their Chase credit card, Ultimate Rewards® points, or both.

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### **Can I use Ultimate Rewards® points to book travel?**

Yes. Ultimate Rewards® points can generally be redeemed toward flights, hotels, rental cars, cruises, and other eligible travel purchases through Chase Travel.

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### **Can I change my flight after booking?**

Many flight changes depend on the airline's fare rules and the type of ticket purchased. Some changes may be completed online, while others require customer support.

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### **Can I cancel my Chase Travel reservation?**

Cancellation eligibility depends on the travel provider's policies and the terms of your reservation. Review your booking details before requesting a cancellation.

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#### **How do I check my travel itinerary?**

Sign in to your Chase account and access the "My Trips" section to view eligible travel reservations and booking information.

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#### **Can I pay with both points and my Chase credit card?**

Yes. Eligible bookings may allow you to combine Ultimate Rewards® points with your Chase credit card at checkout.

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#### **What if my airline changes my flight?**

If the airline changes your itinerary, review the updated reservation in your Chase account. Depending on the circumstances, you may have options to accept the change, choose another itinerary, or request assistance.

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#### **Are refunds available for canceled bookings?**

Refund eligibility depends on the airline, hotel, rental car company, or other travel provider, along with the terms of your reservation.

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#### **Is Chase Travel available for international bookings?**

Yes. Eligible customers can book many domestic and international travel options through Chase Travel, subject to availability.

#### **Final Thoughts**

Chase Travel offers eligible cardholders a convenient way to book and manage flights, hotels, rental cars, cruises, and vacation packages while earning or redeeming Ultimate Rewards® points. Whether you're planning a business trip or a family vacation, understanding your booking options, payment methods, and available support channels can

help make your travel experience more efficient. For account-specific assistance, always use the support information provided with your reservation or available after signing in to your Chase account.

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